

Crisis Response Protocol Quick Reference Guide

IS SOMEONE IN IMMINENT DANGER?

IMMINENT DANGER: Risk of death is high. The individual has a suicide plan and access to lethal means, is planning to make a suicide attempt very soon, or is currently in the process of making a suicide attempt.

YES

**Call
IMMEDIATELY:**

On RVC Main Campus:
Public Safety

516.323.3500

All other off-site locations:

911

Uncertain

Call:

On RVC Main Campus:
Public Safety

516.323.3500

All other off-site locations:

911

No

Call the Student Counseling
Center on RVC Campus
during business hours:

516.323.3484

For assistance after hours,
or when Counseling Center
staff is not available,
call Public Safety at

516.323.3500

and they will connect you
with a trained
administrator on-call.



**MOLLOY
UNIVERSITY**

Student Counseling
Center

The Student Counseling Center is in operation only when class is in session. For assistance when class is not in session, call Public Safety (**516-323-3500**). Public Safety is available 24/7, even when classes are not in session. In addition, the **988** Suicide & Crisis Lifeline is available 24/7 to call, text, or chat. Call or text **988**; to chat, go to **988Lifeline.org**.

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↓
NO

1. Request to see student in a private space that is safe for the student and you

- Briefly acknowledge your observations (e.g. change in behavior)
- Express your concern directly and honestly
- Disclose that you cannot guarantee complete confidentiality
- Listen carefully, and acknowledge the student's pain
- If you observe any evidence of suicidal thinking, ask directly "Are you thinking of killing yourself?"
- If student denies current suicidal thinking, refer student to available resources (please see below)
- Contact Student Counseling Center (516) 323-3484 to report your informal referral and obtain further consultation, if needed
- If student responds that they are currently experiencing suicidal thinking, but are NOT in imminent danger, do not leave the student alone AND contact Student Counseling Center (516) 323-3484 for immediate consult
- If counselor is not available, contact Public Safety (516) 323-3500 and they will connect you with a trained administrator on-call

2. Follow-up with student on referral a few days to one week following initial contact

On-Campus Resources

Public Safety (available 24/7)	516.323.3500
Student Counseling Center	516.323.3484
Health Services	516.323.3467

Off-Campus Resources (All of these hotlines are available 24/7)

988 Suicide & Crisis Lifeline	988
988Lifeline.org Call – Text – Chat – Deaf/HoH	
Long Island Crisis Center	516-679-1111