

Molloy University Students

IMPORTANT STUDENT HEALTH INSURANCE INFORMATION

Greetings from Wellfleet Insurance Group, the insurance carrier, and claims administrator for the Molloy University Student Health Insurance Plan (SHIP). **You are now enrolled in the Molloy University Student Health Insurance Plan (SHIP) and we want to welcome you and provide information about your benefits and how to access them.**

In this email we will go over the following:

- Coverage and benefits
- ID Card – What is it, and how to access it
- Utilizing coverage
- Locating an In-network provider
- Pharmacy benefits
- Contact Us information

Coverage and Benefits

It is important to know and understand your SHIP benefits before you need or use them. You can find your Benefits at a Glance by:

- Searching for your school go to: <https://www.studentinsurance.com/Client/398>
- Selecting the middle option to “Discover your benefits”.
- Viewing the benefit plan documents

Your SHIP Identification (ID) Card

- Your ID card is the key to using your health plan.
- Your ID card must always be presented when using this insurance.
- We’ve made it easy for you to always have access to your ID card, either printed copy or electronic version.

Obtaining a printed copy of your ID card Search for Molloy University go to:

<https://www.studentinsurance.com/Client/398>

- Click “My Account” on the top right-hand side menu bar.
- For first-time logins, click “Create a New Account” located at the bottom right side of the page. If you already have an account, use enter your username and password, to Login.
- Once logged in, select “Print ID Card” under the student options tab in your account
- Proceed to print a copy of your ID Card

Electronic ID card

- Visit and bookmark Wellfleet’s Molloy University student landing page located <https://www.studentinsurance.com/Client/398> Click the “My Account” button on the menu bar to print an ID card or view claims.

Utilizing Coverage

- If you experience what you feel is a life-threatening accident or illness, contact emergency services by calling 911 on the nearest phone, or visit the nearest emergency room or urgent care facility.

Locating an In-Network Provider

- Search for Molloy University go to: <https://www.studentinsurance.com/Client/398>
- Select the right-hand option to “Find health professionals”.
- Click the link to locate a provider in the network.
- Proceed to search by using the network’s search page.

Pharmacy Benefits

The Molloy University Student Health Insurance Plan also includes discounted pricing and management of your prescriptions.

To locate a pharmacy:

Search for Molloy University go to: <https://www.studentinsurance.com/Client/398>

- Select the right-hand option to “Find health professionals”.
- Click the link to locate a pharmacy in your network.
- Proceed to download a full listing of pharmacies by clicking on the “Wellfleet Rx/ESI listing” option.
- To learn if a specific medication is covered, click “Formularies” under the “Student” menu option.
- Please note, some medications may require prior authorization before the Plan will cover them.

Questions? Contact Us:

Wellfleet Group, LLC

Phone: 800-677-5030

E-mail: customerservice@wellfleetinsurance.com

Web: wellfleetstudent.com

Pharmacy Network

Wellfleet Rx

Phone: 877-640-7940

Web: wellfleetstudent.com/wellfleet-rx

NOTE: If you feel you are receiving this email in error, please contact Molloy University.

Thank you and be well,
Wellfleet Insurance