

2:15 – 3:45 p.m.

Concurrent Session 3H

***Community Based Palliative Care: an Innovative Social Work Driven Project Partnering a CBO with an Urban Hospital system**

*One and a half (1.5) hours for Social work CEU has been approved for this session

Description: This presentation will summarize findings from an innovative social work driven pilot project to bridge community-based palliative care services for patients at three urban hospitals, with the goal of increasing access for marginalized populations. Research has demonstrated that early palliative care interventions decrease hospital costs by reducing readmission rates and overutilization of emergency departments, however, little research exists on social work driven models of care. JASA's Bridge4Home Palliative Care Pilot Project aims to fill this gap by incorporating the palliative care social worker as a leader within the hospital's interdisciplinary team. Utilizing a social work lens in this community-based project, clinicians provide inclusive and evidence-based psychosocial-spiritual interventions and address the social determinants of health to meet the unique needs of underserved, marginalized communities who face challenges navigating the healthcare system. The program's conception, implementation, funding, challenges and lessons learned will be discussed.

Learning Objectives:

- Identify advantages of social work-driven, community-based palliative care programs
- Critically examine the importance of enhancing access to care for marginalized populations
- Assess how this model of care can be improved, how barriers can be overcome, and how it could be replicated elsewhere

Speakers:

Lori Hardoon, LCSW is the Senior Director of JASA's Palliative Care Supportive Services. Lori has had extensive post-graduate training in palliative, end-of-life care and grief/bereavement counseling and over 35 years of experience in working with and running a variety of programs for people who were facing serious, life-limiting and advanced illness and loss as well as people struggling with disabilities. Lori created, built and lead Partners In Dignity, Long Island Regional Care Center, an initiative of UJA-Federation of New York serving individuals and families coping with chronic, serious, life-limiting and advanced illness, disabilities, and life-altering circumstances since 2003. She is past Co-Chair of the Jewish Healing & Hospice Alliance. Lori has supervised a team of master's level social workers, nurses, nutritionists, spiritual care providers, physical, occupational therapists, and social work students in the delivery of

care management, counseling, and advocacy. She has provided training and educational community workshops on the multiple options for those coping with serious, life-limiting, advanced illnesses and grief and bereavement issues. She also has presented at local, regional and national conferences for over 25 years. She is also certified in Palliative and End of Life Care and Spirituality and Social Work from NYU.

Jessica La Flam, LMSW is a palliative care social worker with JASA's Bridge4Home program in partnership with SUNY Downstate Medical Center in Brooklyn, New York. She graduated from New York University's Silver School of Social Work where she received her Master of Social Work degree in May 2019. She is also an MSW fellow in NYU's Zelda Foster Studies Program in Palliative and End-of-Life Care. During her graduate studies, Jessica took specialized courses in palliative care, grief, loss and bereavement. Before working for JASA, Jessica was a social work intern in outpatient oncology and inpatient palliative care at Stamford Hospital in Connecticut.