

**10:15 a.m. – 11:45 a.m.**

**Concurrent Session 1J**

**\* Interdisciplinary Team Conflict**

**In-Person**

\*One (1.5) hours for Social Work CEU has been approved for this session.

**Session Objectives:**

1. Describe the purpose and goals of the IDT
2. Define team conflict
3. List the core disciplines of the IDT and describe their role functions
4. Identify common sources for team conflict
5. Describe strategies for resolving various types conflict
6. Discuss how staff members can increase knowledge and understanding of the value of the IDT process through managing conflict

**Speakers Bios**

**Joyce Palmieri, RN, MS, CHPN**, is the Vice President of Clinical Services for MJHS Hospice and Palliative Care serving the metropolitan area and Nassau County. Prior to her position at MJHS, Joyce has held several leadership positions in hospitals and community settings in NY, leading new programs and services being developed in hospice and palliative care. She was the Director of Patient Services for the Visiting Nurse Service Hospice of Suffolk and Nurse Manager of Beth Israel Medical Center's – Continuum, Jacob Perlow Hospice, with the Department of Pain Management and Palliative Care. She was a Director of Patient Services for a licensed Home Care Agency, acting as the Corporate Compliance and HIPAA Officer. She received her Master's of Science degree from St. Joseph's College, NY. Ms. Palmieri has been elected to serve on the board of directors for the organization for Certification of Hospice and Palliative Nurses, now called the Hospice and Palliative Care Credentialing Center. Joyce is now President of HPCC Board of Directors for the one-year term of 2017. Joyce is an active member of the Hospice and Palliative Nurses Association. (HPNA) Joyce has been nominated as a finalist for the Nursing GEM award in executive leadership. Joyce is an active member of the Palliative Care Planning Committee for Molloy College for the past six years.

**Pam Adams, LMSW, APHSW-C**, MJHS Hospice and Palliative Care