

**2:15 p.m. – 3:45 p.m.**

**Concurrent Session 3E**

**\* Introductory Session for Social Workers on  
Advanced Illness Management**

\*One (1.5) hours for Social Work CEU has been approved for this session.

Speaker

**Joyce Racanelli**, LCSW, OSW-C, Director, Ambulatory Care Management, Northwell Health

Joyce Racanelli is a Licensed Clinical Social Worker who received her B.S.W from Molloy College in 2004 and her Master's degree in social work in 2005 from Fordham University. She has been devoted to working with patients diagnosed advance illness for the past eleven years. Joyce started out as a field social worker at Hospice Care Network and became Director of the department shortly thereafter. Her work at hospice has led her to a deeper understanding of the needs of our geriatric population and the importance and value in having this population "age in place". Joyce joined the House Calls program of Northwell Health in 2015. The program is a primary based medical practice which serves over 1000 patients with advance illness. She has played an integral part in developing the social work role as seen from a care management perspective.

**Learning Objectives**

- Learner will define three aspects of Advanced Illness Management
- Learner will identify three social work interventions that impact health care reform
- Learner will define the role of social work/care manager within Advanced Illness Management